

Margie Baks
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March 27, 2003

To Whom It May Concern:

Re: Scott Heather – SCH Home Improvements

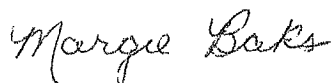
I am pleased to write this letter of reference for Scott Heather of SCH Home Improvements. Scott just completed the project of finishing my basement, which included completing 2 bedrooms, and also totally constructing my new family rec room. He did such an excellent job, that I offered to write this letter of reference to any future potential clients of Scott's.

Scott was very professional throughout this entire project. When I initially called him, he replied by phone, came for his initial visit and provided me with a quote in a very timely manner. I had previously obtained a quote from another Contractor. However, I decided to give the job to Scott because he was very fair in his price, but more importantly because I was very impressed with his knowledge and ideas at our initial meeting. He gave me several ideas which the other contractor hadn't and this impressed me.

I can't say enough about Scott's workmanship. He is an excellent tradesman and handled all aspects of this project including all electrical, insulation, drywall, painting, trim, closet shelving, doors, drop ceiling, etc. His technique was very precise and prone to detail. The finished drywall and paint jobs were excellent and very neat. I was pleased with the lighting that he recommended and the extra height he provided in my basement ceiling.

Overall, I give Scott Heather my highest recommendation. He was always very professional and personable. He is hard-working and punctual. He kept me up-to-date and advised as the project went along. He was always happy to answer my questions and provide knowledgeable advice. If anyone would like to call me for further information, I would be pleased to speak to you. Please contact me at my home number in Elmvalle at (705) 322-5023.

Sincerely,



Margie Baks